



1.0 INTRODUCTION

Integrity is a cornerstone of good governance. Integrity is the practice of being honest and showing a consistent and uncompromising adherence to strong moral and ethical principles and values. In **ethics**, integrity is regarded as the honesty and truthfulness or accuracy of one's actions.

The word integrity evolved from the Latin adjective *integer*, meaning whole or complete. In this context, integrity is the inner sense of "wholeness" deriving from qualities such as honesty and consistency of character. As such, one may judge that others "have integrity" to the extent that they **act according to the values, beliefs, and principles they claim to hold.**

The Integrity Unit (IU) of Puncak Niaga Holdings Berhad was established in 2020 based on the Guidelines for the Management of Integrity and Governance Unit under the supervision of the Malaysian Anti-Corruption Commission (MACC). The main objective is to act as a **'Focal Point'** to handle integrity issues, Providing Integrity, Moral & Ethical Guidance, Increase Awareness, Commitment and Cooperation, and Encourage the spirit of responsibility among members.

2.0 FUNCTIONS OF INTEGRITY UNIT

IU is responsible for implementing **four (4)** core functions which are;

i) **Governance**

- To plan good governance in the effort to strengthen integrity among the management, officers, and staff of the organization in addition to dealing with issues related to integrity particularly corruption, malpractice, and abuse of power.

ii) **Integrity Enhancement**

- To ensure the acculturation, institutionalization, and implementation of integrity can be achieved.



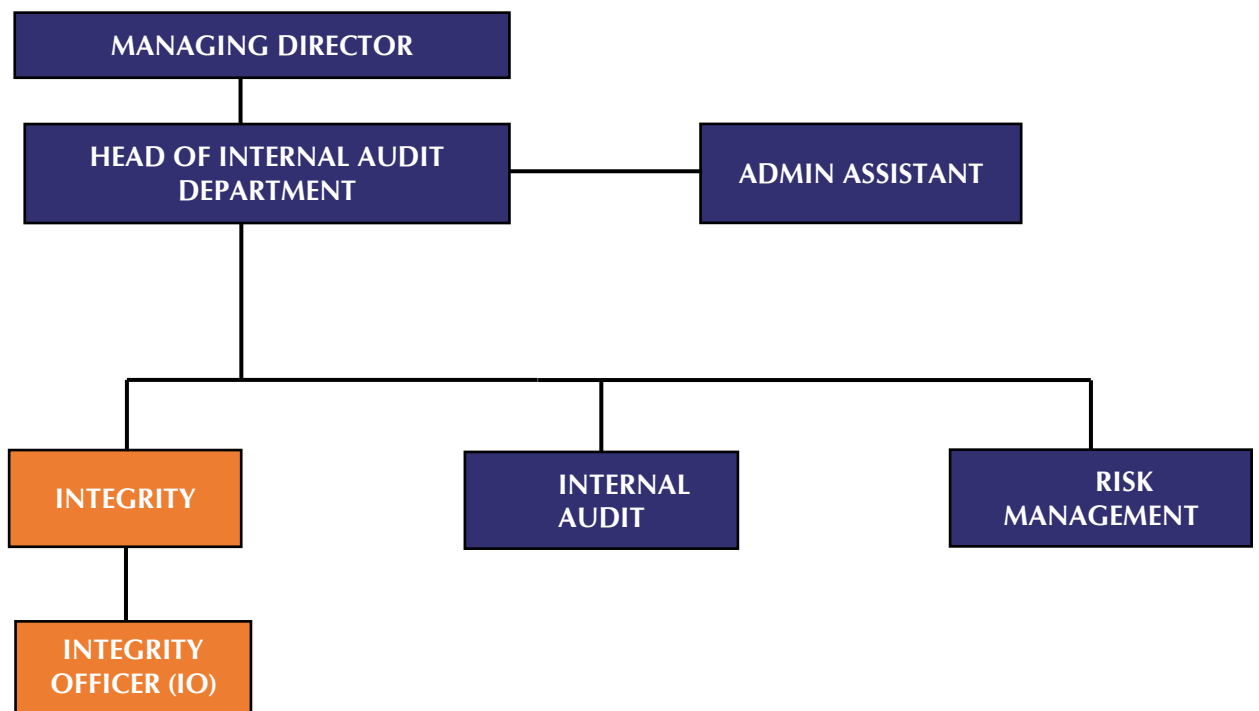
iii) Complaints Management

- Involves the systematic management of information/complaints on the misconduct of corruption, abuse of power, malpractice, and violation of the organization's code of conduct and ethics to ensure that action is taken on every information/complaint.

iv) Detention and Verification

- Responsible for detecting and verifying complaints on criminal misconduct and integrity issues as well as violation of code of conduct and ethics, following which appropriate action is taken through the investigation and interview sessions.

3.0 INTEGRITY UNIT STRUCTURE





4.0 SCOPE OF INVESTIGATION

The scope of the investigation covered by the Integrity Unit are;

- i) Bribery (Accepting and Giving bribery);
- ii) Misuse of power;
- iii) False Document/Information/Fraud;
- iv) Criminal Case; and
- v) Procurement

For further enquiry, please contact:
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